

ISO 29990

Services Management System for Non-Formal Education and Training

What is ISO 29990

ISO 29990 is an International Standard Service Management System for Non-Formal Education and Training that aims to improve the quality of services of non-formal education. The quality control of education and, thus, its improvement is also an important benefit for organizations that provide continuing occupational training for their staff.

Why choose BQC

The Certificates issued by BQC are internationally recognized. BQC cooperates with experienced inspectors and experts from all over the world, ensuring the most updated and professional knowledge in any business sector.

Target Audience

ISO 29990 relates to educational institutions of non-formal education i.e. any organized form of education aimed at a specific audience, that is not part of the formal education system. In this category belong organizations such as Foreign Language Institutes, I.T. Learning Institutes, Training centers, Private Colleges, Conservatories, Dance Schools, Martial Arts Schools, etc. In-house training programs of an Organization are also considered as non-formal education. The fundamental characteristic of the non-formal education is the acquirement of a nationally recognized certification.

The benefits

The benefits of certification against ISO 29990 are numerous. By applying the Standard requirements the quality of education is systematically improved, the transparency of learning services is established, the competitive ability of services increases, the needs of the trainees acquire a central role in the evaluation of services, the learning processes are improved by the establishment of continuous monitoring. Education and Training contributes to the development of an Organization and thus, creates a competitive advantage for any organization to apply the principles of ISO 29990.

